

# **Certificate Issuance Service Operating Manual (Verification of Authenticity)**

For the person who received the certificate

**2.0.0 edition July 1, 2025  
NTT-W**



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## Inquiry about the System

◆ NTT West    Call Center for Certificate Issuance Service

Phone	06-6809-4327
Reception hours	24 hours

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## 1.1 What is authenticity verification?

### Screen Images

### Steps

### How to Operate



Digital watermarks are embedded in certificates issued at convenience stores. The person who receives the certificate (such as a company) can check the authenticity of the certificate.

As an authenticity confirmation procedure, access the POPITA web application (see note), hold it over the received certificate, and the screen will automatically access the confirmation site. You can confirm the authenticity of the certificate by entering the necessary information on the confirmation site that has transitioned.

**Authenticity:** The ability to verify that the university has issued a certificate to the individual.

(Note) To use “POPITA” from a smartphone, please follow the steps below.

Access the following URL from your browser.

<https://popita.certcvs.ntt-west.co.jp>

Please Allow the camera settings on your smartphone's browser.

# 1 How To Check Authenticity

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## 1.2 How to use POPITA

### Screen Images

### Steps

### How to Operate

【Screen】



【Certificate】



1

Please access "POPITA" from your browser.  
<https://popita.certcvs.ntt-west.co.jp>

2

POPITA app enables external camera.

3

Hold the camera so that the frame of the certificate fits within the frame of screen ②.

\* No button operation is required.

4

If the reading is successful, the screen automatically changes to the authenticity confirmation screen.  
Enter the required information.

5

Enter the "confirmation code" written on the received certificate.  
\* The verification code is written on the lower left of the certificate.

6

After entering the necessary information, click the "Confirm" button.

# 1 How To Check Authenticity

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## 1.2 How to use POPITA

### Screen Images

### Steps

### How to Operate



The screenshot shows a verification result screen for 'The University'. The title bar includes the university logo and the text '確認結果' (Verification Result). A blue circle with the number '7' is in the top right corner. The main content is divided into two sections: '証明書情報' (Certificate Information) and '学生情報' (Student Information). The '証明書情報' section contains the following fields: '確認コード' (Verification Code) with value 'XXXX-XXXX-XXXX', '証明書発行番号' (Certificate Issuance Number) with value '証第C XXXXXX 号', and '種別' (Type) with value '在学証明書'. The '学生情報' section contains the following fields: '学籍番号' (Student ID Number) with value 'XXXXXXXXXXXX', '卒業区分' (Graduation Category) with value '在学生', '学生氏名' (Student Name) with value 'XXXXXXXXXXXX', '学生氏名(カタカナ)' (Student Name in Katakana) with value 'XXXXXXXXXXXX', '学部学科' (Faculty/Department) with value 'XXXXXXXXXXXX', '入学年' (Enrollment Year) with value 'XXXX年XX月XX日', '卒業年' (Graduation Year) with value 'XXXX年XX月XX日', and '生年月日' (Date of Birth) with value 'XXXX年XX月XX日'.

証明書情報	
確認コード	XXXX-XXXX-XXXX
証明書発行番号	証第C XXXXXX 号
種別	在学証明書

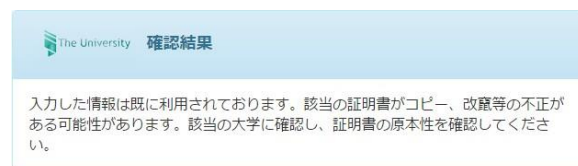
  

学生情報	
学籍番号	XXXXXXXXXXXX
卒業区分	在学生
学生氏名	XXXXXXXXXXXX
学生氏名(カタカナ)	XXXXXXXXXXXX
学部学科	XXXXXXXXXXXX
入学年	XXXX年XX月XX日
卒業年	XXXX年XX月XX日
生年月日	XXXX年XX月XX日

7

If the verification code matches successfully, the certificate information will be displayed.

If the verification code is incorrect, you will see the verification result as shown below. Check the entered information again, and if 7 "Certificate Information, Student Information" is not displayed, report to the university and confirm the originality of the certificate.



The screenshot shows a verification result screen for 'The University'. The title bar includes the university logo and the text '確認結果'. The main content area displays a message in Japanese: '入力した情報は既に利用されており、該当の証明書がコピー、改竄等の不正がある可能性があります。該当の大学に確認し、証明書の原本性を確認してください。' (The entered information has already been used, and there is a possibility of unauthorized copying, tampering, etc. of the corresponding certificate. Please confirm with the corresponding university and confirm the originality of the certificate.)