

# Certificate Issuance Service Log In Manual

Application Procedure for Alumni  
Those Who Do Not Have a Waseda Mail Address

**9.3.2<sup>th</sup> edition Oct 16, 2023**  
**NTT-W**

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# 1 Introduction

## 1.1 Notes on Operation

### System Requirements and Operation Confirmation Terminals

Classification	System requirements and supported terminals	
PC	User	Chrome FireFox Safari
Smartphone, etc.	User	iPhone: Safari Android: Chrome

\*The operation confirmation terminals have been determined as a result of checking and do not guarantee proper operation.

\*The images may not be properly displayed depending on the model or browser.

\*The operation was confirmed with the latest version as of the date when it was performed.

\*The service may be available from a terminal that does not meet the system requirements described in the terms of use or other than the operation confirmation terminals, but NTT West does not guarantee proper operation with such a terminal. Some of the screens may not be displayed or work correctly.

### Inquiry about the System

◆NTT West Call Center for Certificate Issuance Service (Only available in Japanese)

Phone	06-6809-4327 24/7
Chat Support	Please click <a href="#">this Link</a>
Reception hours	24 hours

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## 2.1 Registration of New Email Address (For First Login)

Screen Images

Steps

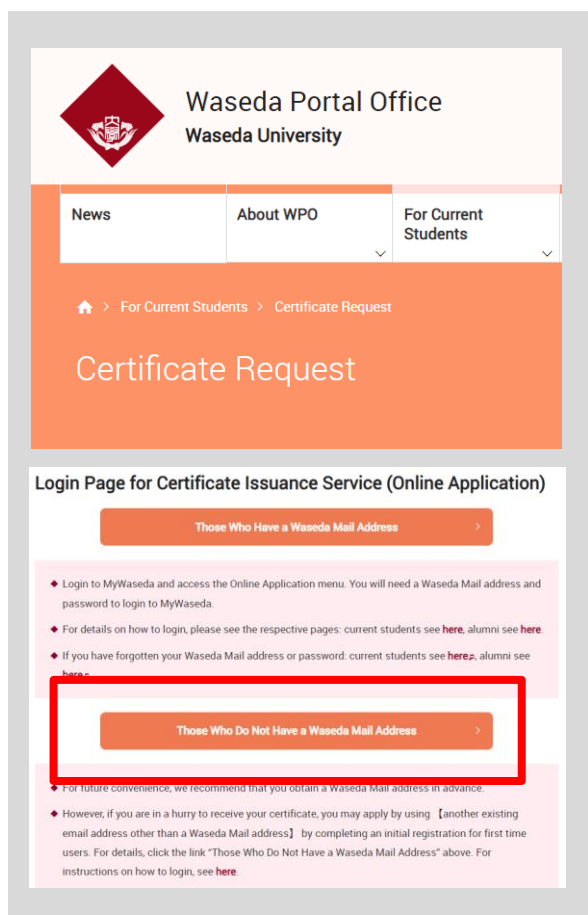
How to Operate

1

Access the login page which can be found on the university website.

(Waseda Portal Office Website)

<https://www.waseda.jp/inst/wpo/en/students/certificate>



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

2

When using this service for the first time, you need to apply to use it. Click “New registration procedure” from “New registration.”

LANG: English ▼

**WASEDA University** 早稲田大学 **Graduate login**

**Mail address**

✉ Mail address

**Password**

🔒 Password

**Second password**

🔒 Second password

[If you have forgotten your password](#)

**Note**

**Be sure to read the Note!**

- When you access this site for the first time, newly register yourself and log in with the password that will be delivered after registration.
- After using the site, be sure to log out. Also close the browser.
- You will be automatically logged out if a specific time passed without any operation after log-in.
- Please change your password periodically.
- Acts, such as recording a password on the browser cannot be recommended from the viewpoint of security.

Please understand the above points before using this site.

☺ If you cannot log in, check the following:

1. Is the password you entered correct?
2. Are uppercase/lowercase letters correctly input?
3. Are half-width alphanumeric characters input?

Login

**New registration**

Register yourself from here if you use this service for the first time.

New registration procedure

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

LANG: English

WASEDA University  
早稲田大学

### Mail address setting

**Mail address**

✉ Mail address

**Check**

✉ Mail address

**Note**

**Be sure to read the Note!**

- Press the "Confirm" button. A confirmation mail will be sent to the specified mail address.
- Access the URL shown in the confirmation mail and complete the setting of the mail address.
- It takes some time to send the confirmation mail.
- Some free mail addresses may not be able to receive the confirmation mail.

\*The confirmation mail may not be received because a spam mail filter is in effect. Add the following address to the list of permitted senders.  
 ---> Certificate issuance service : **system@cert.waseda.jp**

© Check the following if the confirmation mail does not arrive within 30 minutes.

1. Is the input mail address correct?
2. Have unnecessary space and other entries been input by mistake?
3. Is the information input in half-width alphanumeric characters?
4. Has the mail address been added to the list of permitted senders of the spam mail filter?

Back Check

3

Enter an email address you wish to register into the "Mail address" and "Check" fields.

4

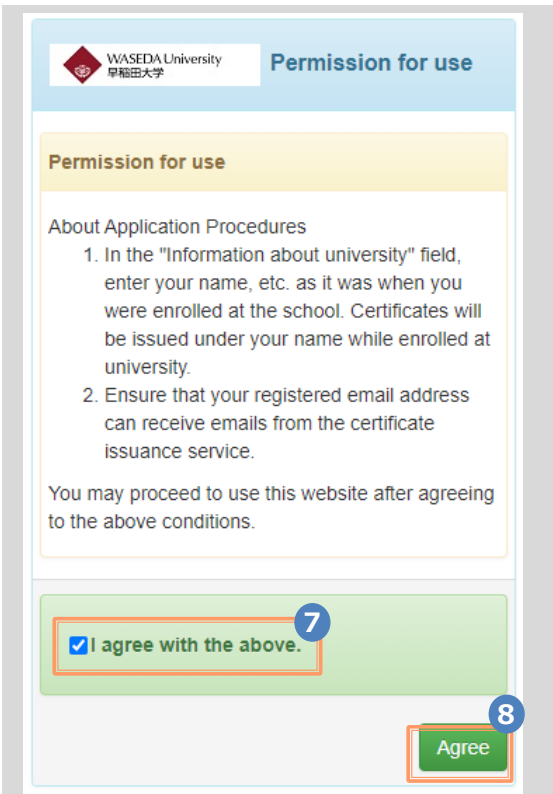
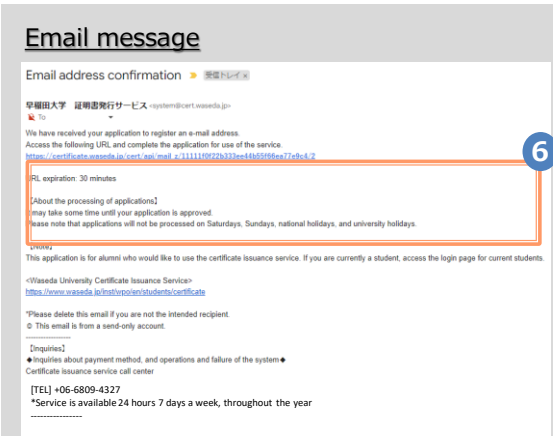
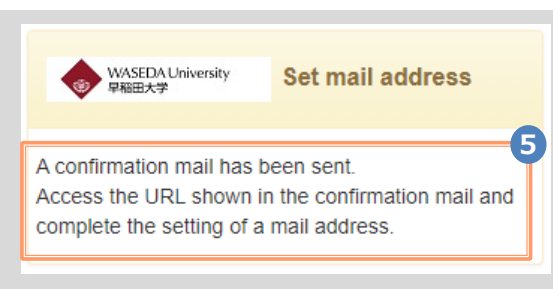
Read the "Note" and click the "Check" button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate



5

A message is displayed on the screen, and a confirmation notification is sent to the registered email address.

6

Click the one-time URL in the email body text and register the applicant information.

\*The URL has an expiration time, so please complete the operation before it expires.

7

Read the "Permission for use" displayed on the screen and select "I agree with the above"

8

Click the "Agree" button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

9

Enter the information on the applicant.

\*The input items vary depending on the operating environment.

\*The items in red are required.

### ▶ Application type (required)

Select "New" for new registration.

### ▶ Applicant's name (required)

Enter the name of the applicant in Kanji name, Katakana name, and Alphabetical name.

\*Place a space between the family name and first name.

### ▶ Date of birth (required)

Enter the date of birth of the applicant.

\*In the Western calendar year.

WASEDA University  
WEBTOP

Register applicant information

**Applicant information**

**Application type (required)**

☒ New  
☐ Re-application (because the mail address used before can no longer be used, etc.)

**\*Kanji Name (required)**

山田 太郎 (Please enter "-" if unknown.)

**\*Katakana Name (required)**

ヤマダ タロウ (Please enter "-" if unknown.)

**\*Alphabetical Name (required)**

YAMADA TAROU

**\*Date of birth (required)**

年 / 月 / 日



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

Information about university (while enrolled at university)– \*Note: Select "Department/Graduate School/Others" according to the certificate you need (e.g., if you need an undergraduate certificate, select "Department"). Please select "-" for the major.

\*Kanji name (while enrolled at university) (required)

山田 太郎 (Please enter "-" if unknown.)

\*Katakana name (while at university) (required)

ヤマダ タロウ (Please enter "-" if unknown.)

\*Alphabetical name (while at university) (required)

YAMADA TAROU

Department/Graduate School/Others (required)

Name of school (required)

Major (required)

Student ID number

A12345678 (Leave blank if unknown.)

Month and year of admission

----年--月



Month and year of graduation/withdrawal

----年--月



Graduate/ Withdrawal/ Other

☐ Graduate ☐ Withdrawal ☐ Other

## Steps

10

## How to Operate

Enter the information on the applicant when in school.

\*The input items vary depending on the operating environment.

\*The items in red are required.

### ▶ Name while enrolled at university (required)

Enter the name while enrolled at university in Kanji name, Katakana name, and Alphabetical name.

\*Place a space between the family name and first name.

### ▶ Department/Graduate School/Others (required)

Select the applicable type.

### ▶ Name of school (required)

Select school.

### ▶ Major (required)

Select "-".

### ▶ Student ID number

Enter the student ID number.

\*Leave blank if unknown.

### ▶ Month and year of admission

Enter the admission year and month.

\*In the Western calendar year.

\*If you do not remember the exact year or month, enter an estimate.

### ▶ Month and year of graduation/withdrawal

Enter the graduation (withdrawal) year and month.

\*In the Western calendar year.

\*If you do not remember the exact year or month, enter an estimate.

### ▶ Graduate/Withdrawal/Other

Select the applicable type.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

11

Phone number – \*Note: If you only have either a landline phone or a mobile phone, enter the same number in both the “Phone number” and “Mobile phone number” fields.

Phone number

Mobile phone number

## ► Phone number

Enter the phone number of your home.

## ► Mobile phone number

Enter the mobile phone number of yours.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

### Before attaching the image

#### Copy of official identification document

**Identity Verification Document**(A copy of your driver's license, driving record certificate (both sides), passport, Individual number card (front only), residence card, or special permanent resident certificate)(required)

- ☐ A copy of your driver's license, or driving record certificate (both sides)  
☐ Individual number card (front only) ☐ passport  
☐ residence card, or special permanent resident certificate

#### Digital copy of Identity Verification Document #1

ファイルを選択 選択されていません

#### Digital copy of Identity Verification Document #2

ファイルを選択 選択されていません

12-\*

The image file is displayed after being attached.

## Steps

12

## How to Operate

The copy of an identification document is required. Attach the file for identifying the applicant.

Please submit a driver's license or driving record certificate (both sides), an Individual Number Card (front side only), a passport (identity page), a residence card or a special permanent resident certificate within the valid period.

### ► Type of identification document

Select the type of an attached document for identifying the applicant.

### ► Image of an identification document

Click the "Choose File" button. Then take a photo of the document or select an image in your folder. If the information is written on the back side of the document, such as your old address on the driver's license, attach the image of the back side as well.

Note that the operating method differs depending on the device you use. Follow the on-screen instructions.

Note that file extension of the image must be "jpg", "gif," or "png".

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

## After attaching the image

12-\*

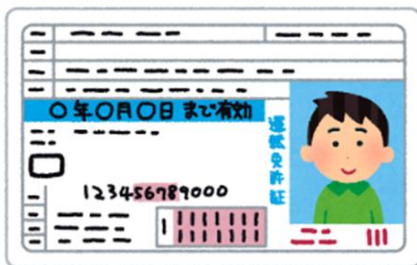
## Copy of official identification document

Identity Verification Document(A copy of your driver's license, driving record certificate (both sides), passport, Individual number card (front only), residence card, or special permanent resident certificate)(required)

- ☐ A copy of your driver's license, or driving record certificate (both sides)  
☐ Individual number card (front only) ☐ passport  
☐ residence card, or special permanent resident certificate

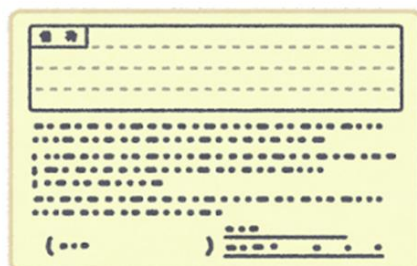
## Digital copy of Identity Verification Document #1

ファイルを選択 menkyo\_blue\_man.png



## Digital copy of Identity Verification Document #2

ファイルを選択 menkyo\_back.png



12-\*

When a file is selected, the image of the document is displayed for the "Image of the identification document."  
 Check if your name, address, and date of birth are readable.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

### Before attaching the image

Copy of identification document if your surname and/or first name has been changed - \*Only for those who apply. Upload an image in such a way that we can clearly see your name and the date of issue. If the document has more than one page and cannot be captured as one image, upload two images.

Type of identification document required if your name has been changed - \*Only for those who apply. (A copy of your family register (koseki tohon or koseki shohon) or an official identification document showing both your former names while you were enrolled and your current name)

- ☐ Koseki tohon ☐ Koseki shohon  
☐ An official identification document showing both your current and former name

Digital copy an identification document when your surname and/or first name has been changed (jpeg/gif/png)

ファイルを選択 選択されていません

Digital copy of an identification document when your surname and/or first name has been changed (second page or others) (jpeg/gif/png)

ファイルを選択 選択されていません

Back

Check

13-\*

The image file is displayed after being attached.

## Steps

13

## How to Operate

"Copy of identification documents for verification of name change"

If your current name is different from your name at the time of enrollment due to marriage, etc., please submit any of the following: a copy of your family register(Koseki tohon), an extract from your family register(Koseki shohon), an official identification document which shows both your current name and name at the time of enrollment.

### ► Type of identification document

Select the type of an attached document for identifying the applicant.

### ► Image of an identification document

Click the "Choose File" button. Then take a photo of the document or select an image in your folder. Note that the operating method differs depending on the device you use. Follow the on-screen instructions. Note that file extension of the image must be "jpg", "gif," or "png".

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

## After attaching the image

13-\*

Copy of identification document if your surname and/or first name has been changed - \*Only for those who apply. Upload an image in such a way that we can clearly see your name and the date of issue. If the document has more than one page and cannot be captured as one image, upload two images.

Type of identification document required if your name has been changed - \*Only for those who apply. (A copy of your family register (koseki tohon or koseki shohon) or an official identification document showing both your former names while you were enrolled and your current name)

☒ Koseki tohon ☐ Koseki shohon

☐ An official identification document showing both your current and former name

Digital copy an identification document when your surname and/or first name has been changed (jpeg/gif/png)

ファイルを選択 certificate-...gister.png



Digital copy of an identification document when your surname and/or first name has been changed (second page or others) (jpeg/gif/png)

ファイルを選択 選択されていません

Back

Check

13-\*

When a file is selected, the image of the document is displayed for the "Image of the identification document."  
Check if your name, address, and date of birth are readable.

14

Click the "Check" button.

\*Be sure to fill in the required items. If any of these items are left unfilled, it may take time for approval.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

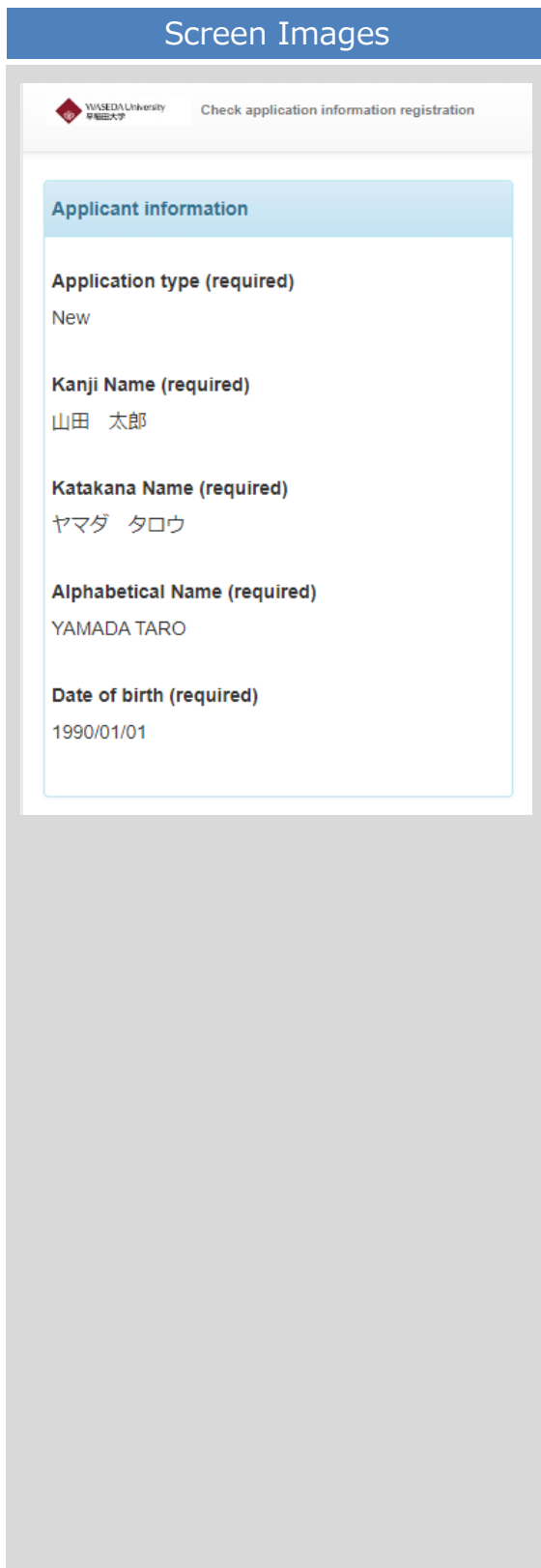
## Screen Images

## Steps

## How to Operate

15

Check the entered information for registration and click the “Application” button.



YAMASEDA University  
山辺大学

Check application information registration

**Applicant information**

**Application type (required)**  
New

**Kanji Name (required)**  
山田 太郎

**Katakana Name (required)**  
ヤマダ タロウ

**Alphabetical Name (required)**  
YAMADA TARO

**Date of birth (required)**  
1990/01/01



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

15

Check the entered information for registration and click the "Application" button.

Information about university (while enrolled at university)– \*Note: Select "Department/Graduate School/Others" according to the certificate you need (e.g., if you need an undergraduate certificate, select "Department"). Please select "-" for the major.

**Kanji name (while enrolled at university) (required)**

山田 太郎

**Katakana name (while at university) (required)**

ヤマダ タロウ

**Alphabetical name (while at university) (required)**

YAMADA TARO

**Department/Graduate School/Others (required)**

Department

**Name of school (required)**

School of Law

**Major (required)**

-

**Student ID number**

A12345678

**Month and year of admission**

2000/04

**Month and year of graduation/withdrawal**

2004/03

**Graduate/ Withdrawal/ Other**

Graduate



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

Phone number – \*Note: If you only have either a landline phone or a mobile phone, enter the same number in both the “Phone number” and “Mobile phone number” fields.

## Phone number

03-1234-5678

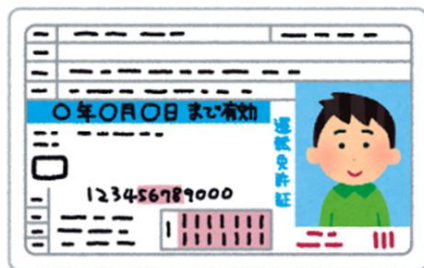
## Mobile phone number

090-1234-5678

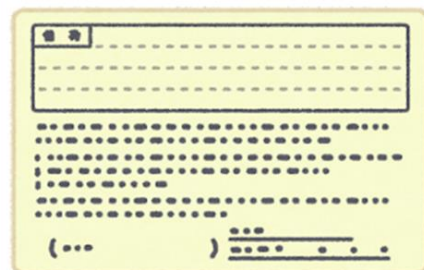
## Copy of official identification document

Identity Verification Document(A copy of your driver's license, driving record certificate (both sides), passport, Individual number card (front only), residence card, or special permanent resident certificate)(required)

## Digital copy of Identity Verification Document #1



## Digital copy of Identity Verification Document #2



## Steps

15

## How to Operate

Check the entered information for registration and click the “Application” button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

15

Check the entered information for registration and click the "Application" button.

Copy of identification document if your surname and/or first name has been changed - \*Only for those who apply. Upload an image in such a way that we can clearly see your name and the date of issue. If the document has more than one page and cannot be captured as one image, upload two images.

Type of identification document required if your name has been changed - \*Only for those who apply. (A copy of your family register (koseki tohon or koseki shohon) or an official identification document showing both your former names while you were enrolled and your current name)

Koseki tohon

Digital copy an identification document when your surname and/or first name has been changed (jpeg/gif/png)



Digital copy of an identification document when your surname and/or first name has been changed (second page or others) (jpeg/gif/png)

Back

Application

15

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

16

Check that the Application reception screen is displayed.

17

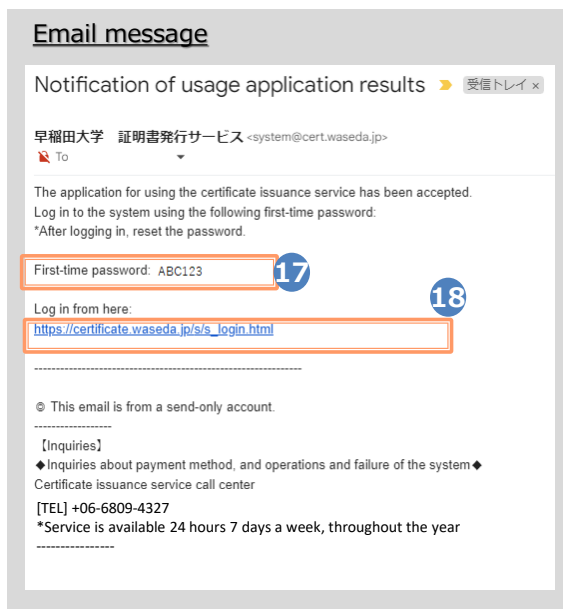
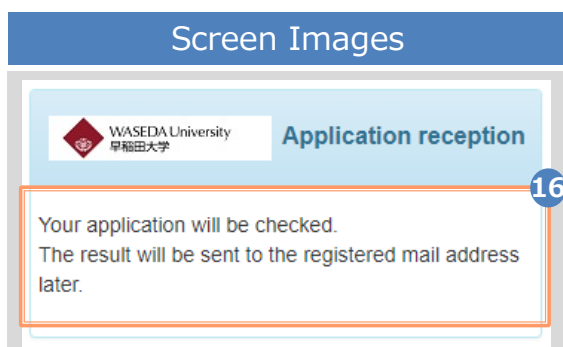
After the university checks the application details, the result of the application for use is sent to the registered email address. Find the initial password in the email.

\*The image on the left will be displayed when the application is approved. The application may be rejected or subject to resubmission.

\*Depending on the content of the application, it may take several days before approval is granted. The university may contact you to confirm the details of your application.

18

Click the URL for “Log in here” in the email body text to access the login screen.



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

19

For the "Mail address" field, enter the registered email address, and for the "Password" field, enter the initial password shown in the email announcing the application result.

\*Leave the "Second password" field empty.

20

Read the "Note" and click the "Login" button.

LANG: English

WASEDA University  
早稲田大学

Graduate login

19

Mail address

Password

Second password

If you have forgotten your password

Note

**Be sure to read the Note!**

- When you access this site for the first time, newly register yourself and log in with the password that will be delivered after registration.
- After using the site, be sure to log out. Also close the browser.
- You will be automatically logged out if a specific time passed without any operation after log-in.
- Please change your password periodically.
- Acts, such as recording a password on the browser cannot be recommended from the viewpoint of security.

Please understand the above points before using this site.

© If you cannot log in, check the following:

1. Is the password you entered correct?
2. Are uppercase/lowercase letters correctly input?
3. Are half-width alphanumeric characters input?

20

Login

New registration

Register yourself from here if you use this service for the first time.

New registration procedure

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

21

The Password Setting screen opens, where you can change the initial password and set the second password.

Fill in the "Password" and "Second password" fields and the confirmation field for each with a password and second password, respectively, (other than the initial password) of at least eight single-byte characters, including both upper- and lowercase characters.

\*The password and the second password must be different.

22

Read the "Note" and click the "Set" button.

WASEDA University 早稲田大学 Set password

**Password**

✎ Password

**Check**

✎ Password

**Second password**

✎ Second password

**Check**

✎ Second password

**Note**

**! Be sure to read the Note.**

- Set a password.
- You can change your password from a menu that is displayed after you log in.

Set a password according to these rules:

- It must be made up of eight or more characters.
- One or more half-width, uppercase alphabetic characters (A to Z) must be contained.
- One or more half-width, lowercase alphabetic characters (a to z) must be contained.
- One or more half-width numerals (0 to 9) must be contained.
- Characters and numerals other than half-width alphanumeric characters must not be contained.

Set

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

 Setting the password has completed.

The password or second password has been set.

OK

23

Click the "OK" button.

The Certificate Issuance Service has now become available.

- ▶ After logging in, go to **3** Application for Certificates in the operation manual from the menu.

\*If you have multiple student ID numbers in case you graduated from undergraduate and graduate, please add the student ID number. See the following for the details:

- ▶ 2.3 "How to Add a Student ID number"

## 2.2 How to Log In

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

Screen Images

Steps

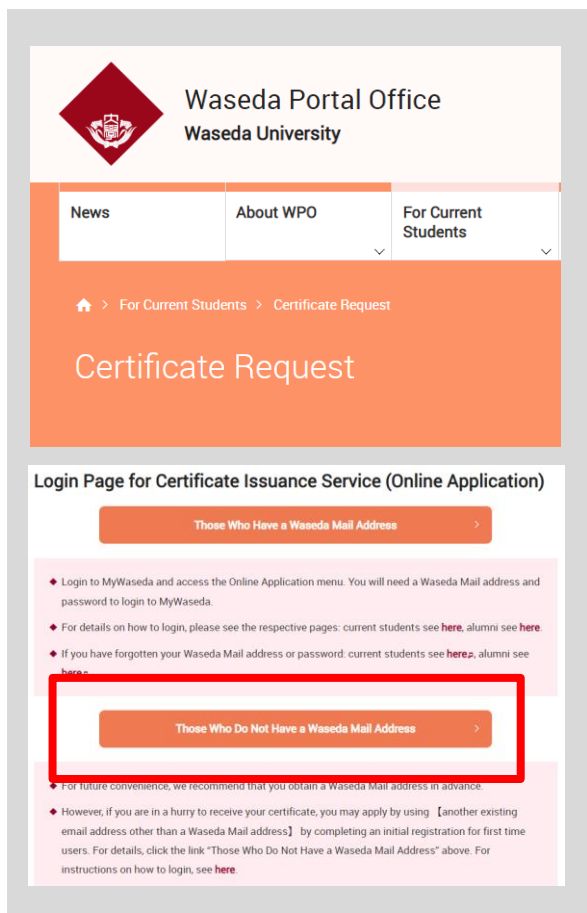
How to Operate

1

Access the login page which can be found on the university website.

(Waseda Portal Office Website)

<https://www.waseda.jp/inst/wpo/en/students/certificate>



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

2

Enter the registered email address, password, and second password.

\*For login for the first time, you need to apply to use this service. For how to apply for it, see the following:

► 2.1 "Registration of New Email Address"

\*For those who have multiple student ID numbers in case you graduated from undergraduate and graduate, see the following:

► 2.3 "How to Add a Student ID number"

3

Read the "Note" and click the "Login" button.

► After logging in, go to **3** Application for Certificates in the operation manual from the menu.

LANG: English ▼

WASEDA University 早稲田大学 Graduate login

**2**

**Mail address**

Mail address

**Password**

Password

**Second password**

Second password

If you have forgotten your password

**Note**

**Be sure to read the Note!**

- When you access this site for the first time, newly register yourself and log in with the password that will be delivered after registration.
- After using the site, be sure to log out. Also close the browser.
- You will be automatically logged out if a specific time passed without any operation after log-in.
- Please change your password periodically.
- Acts, such as recording a password on the browser cannot be recommended from the viewpoint of security.

Please understand the above points before using this site.

◎ If you cannot log in, check the following:

1. Is the password you entered correct?
2. Are uppercase/lowercase letters correctly input?
3. Are half-width alphanumeric characters input?

**3**

Login

**New registration**

Register yourself from here if you use this service for the first time.

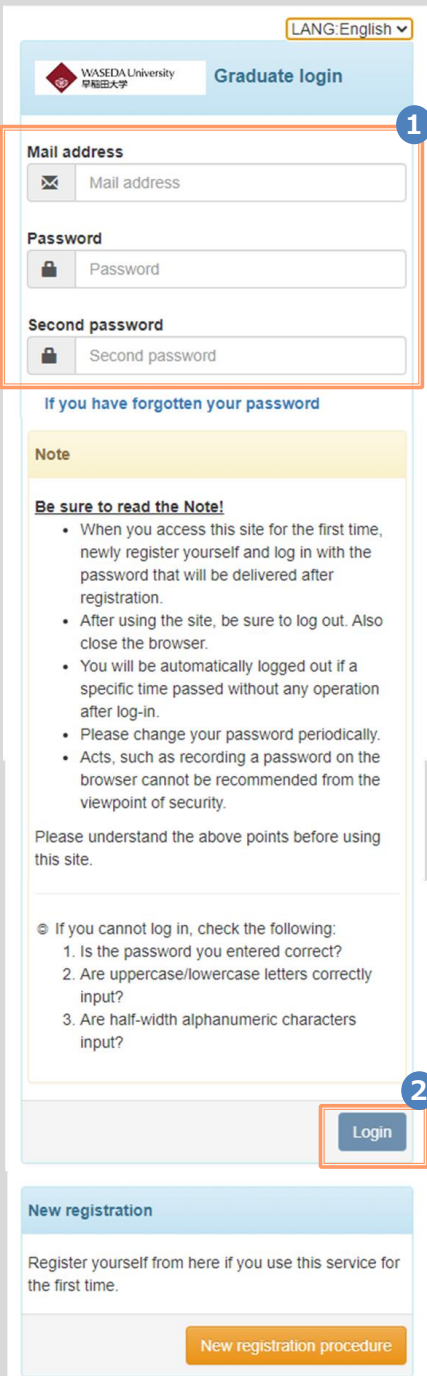
New registration procedure



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## 2.3 How to Add a Student ID Number

\*Applicable for those who have multiple student ID numbers

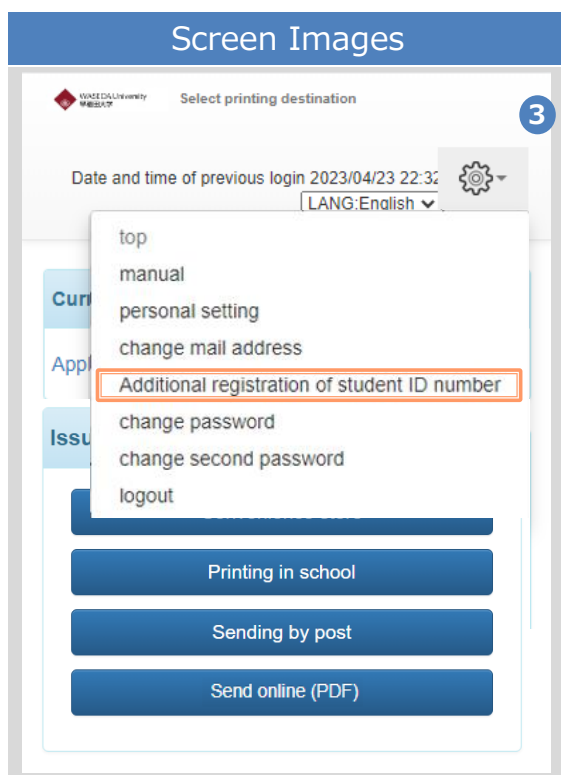
Screen Images	Steps	How to Operate
	<p><b>1</b></p>	<p>Perform registration for either undergraduate or graduate by following the instruction in 2.1 “Registration of New Email Address” in this manual. Enter the registered email address and password.</p> <p><b>2</b></p> <p>Read the “Note” and click the “Login” button.</p>

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.


## Screen Images

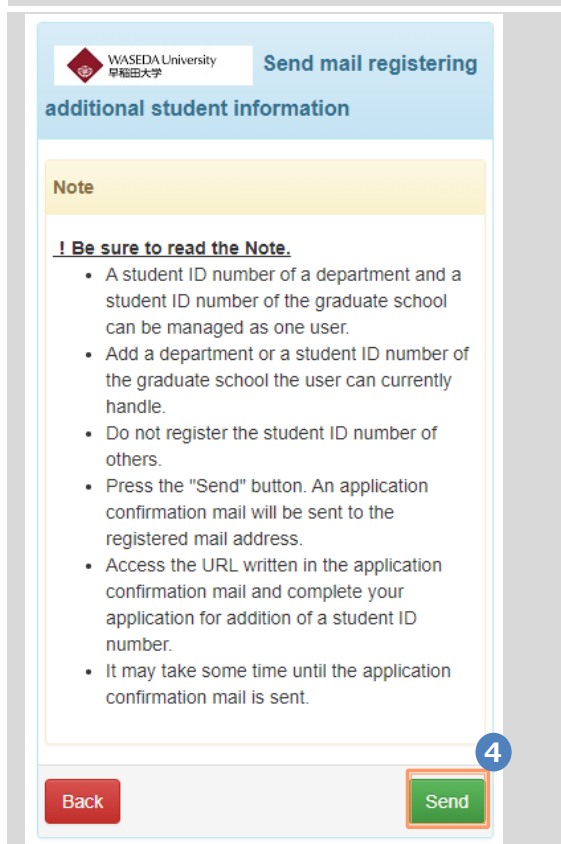
## Steps

## How to Operate



3

Click the menu button “” in the upper right of the screen, and then click “Additional registration of student ID number”



4

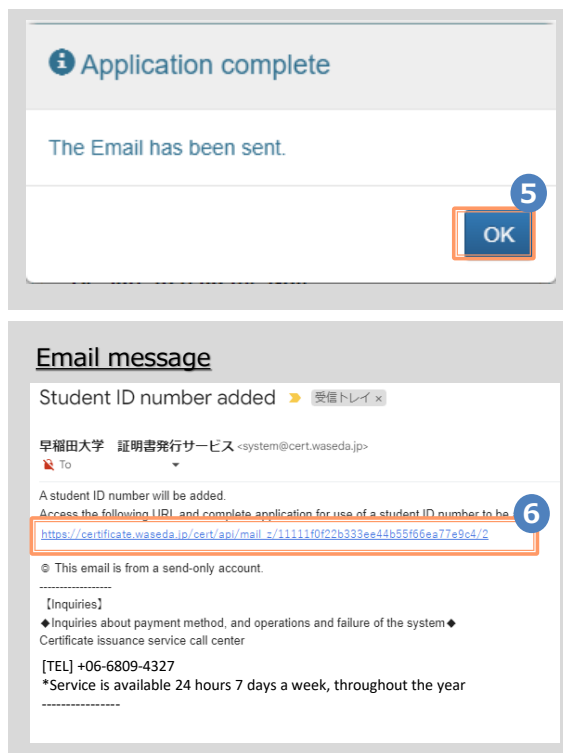
Read the "Note" and click the "Send" button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate



5

When the Application Completed screen is displayed, click the “OK” button.

6

An email including a one-time URL is sent to the registered email address. When you receive the email, click the one-time URL.

\*The URL has an expiration time, so please complete the operation before it expires.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

7

Enter the department or information of the applicant when in school.

\*The input items vary depending on the operating environment.

\*The input items in red are required.

► Name while enrolled at university (required)

Enter the name while enrolled at university in Kanji name, Katakana name, and Alphabetical name.

\*Place a space between the family name and first name.

► Department/Graduate School/Others (required)

Select the applicable type.

► Name of school (required)

Select school.

► Major (required)

Select "-".

► Student ID number

Enter the student ID number.

\*Leave blank if unknown.

► Month and year of admission

Enter the admission year and month.

\*In the Western calendar year.

\*If you do not remember the exact year or month, enter an estimate.

► Month and year of graduation/withdrawal

Enter the graduation (withdrawal) year and month.

\*In the Western calendar year.

\*If you do not remember the exact year or month, enter an estimate.

► Graduate/Withdrawal/Other

Select the applicable type.

8

8

Click the "Check" button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

9

Check the inputs and click the "Application" button.

WASEDA University  
Check additional registration of student ID

information

Information about university (while enrolled at university)– \*Note: Select "Department/Graduate School/Others" according to the certificate you need (e.g., if you need an undergraduate certificate, select "Department"). Please select "-" for the major.

Kanji name (while enrolled at university) (required)  
山田 太郎

Katakana name (while at university) (required)  
ヤマダ タロウ

Alphabetical name (while at university) (required)  
YAMADA TARO

Department/Graduate School/Others (required)  
Department

Name of school (required)  
School of Law

Major (required)  
-

Student ID number

Month and year of admission  
2000/04

Month and year of graduation/withdrawal  
2004/03

Graduate/ Withdrawal/ Other  
Graduate

Back Application

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

10

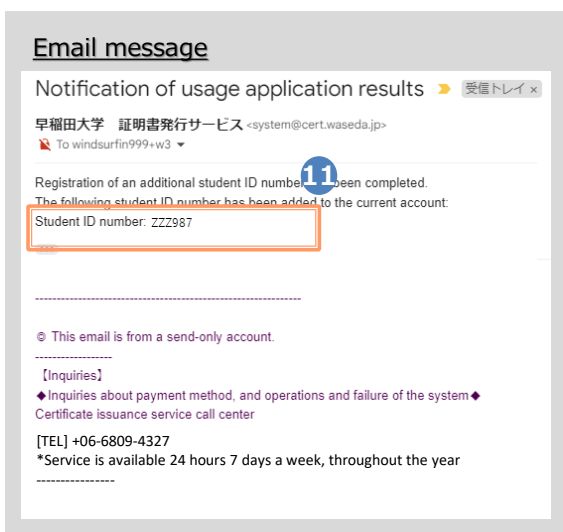
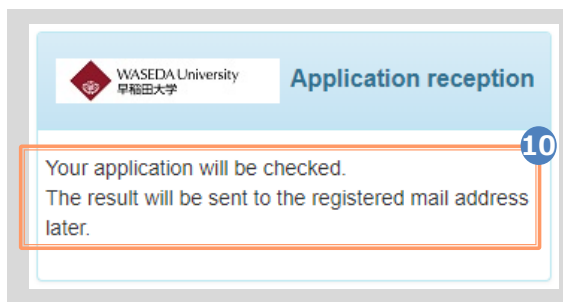
A message is displayed stating that the application has been accepted.

11

After the application is approved, an email is sent to the registered email address. Check to see if the service has become available.

\*The image on the left will be displayed when the application is approved. The application may be rejected or subject to resubmission.

\*Depending on the content of the application, it may take several days before approval is granted. The university may contact you to confirm the details of your application.



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

LANG: English

WASEDA University 早稲田大学 Graduate login

**Mail address**

Mail address

**Password**

Password

**Second password**

Second password

[If you have forgotten your password](#)

**Note**

**Be sure to read the Note!**

- When you access this site for the first time, newly register yourself and log in with the password that will be delivered after registration.
- After using the site, be sure to log out. Also close the browser.
- You will be automatically logged out if a specific time passed without any operation after log-in.
- Please change your password periodically.
- Acts, such as recording a password on the browser cannot be recommended from the viewpoint of security.

Please understand the above points before using this site.

◎ If you cannot log in, check the following:

1. Is the password you entered correct?
2. Are uppercase/lowercase letters correctly input?
3. Are half-width alphanumeric characters input?

Login

**New registration**

Register yourself from here if you use this service for the first time.

New registration procedure

12

Access the home page for the certificate issuance service and enter again the email address, password, and second password.

\*For how to log in, see the following:

▶ 2.2 "How to Log In"

13

Read the "Note" and click the "Login" button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

**14**

Select one of the printing methods from the "Issue Certificates".

\*The screen image on the left will be displayed when selecting convenience store for printing. To access the service only for checking whether the student ID number is registered, you can select any option.

The screenshot shows the Waseda University MySOP interface. At the top, it says "Select printing destination". Below that, it displays the "Date and time of previous login 2023/04/23 20:33" and a language dropdown set to "LANG:English". There is a "Current application list" section with an "Application list" link. The main section is titled "Issue certificate" and contains four buttons: "Convenience store", "Printing in school", "Sending by post", and "Send online (PDF)". The "Convenience store" button is highlighted with a red rectangular box. A blue circle with the number "14" is positioned to the right of the "Issue certificate" header.



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

15

Check that two student ID numbers are selectable.

Select the student ID number you want to use for printing a certificate before applying for the certificate.

- ▶ After logging in, go to **3** Application for Certificates in the operation manual from the menu.

WASEDA University  
Select certificate (printing at a convenience store)

Date and time of previous login 2023/04/23 20:33

Select application certificate

Student ID number : 12345678

Student ID number : ABC98765

Certificates (Japanese)

Type of certificate	Commission	Number of copies
[Japanese]Transcript of Academic Record	400 yen	0
[Japanese]Certificate of Graduation (Completion)	400 yen	0
[Japanese]Transcript of Academic Record and Certificate of Graduation (Completion)	400 yen	0

Certificates (English)

Type of certificate	Commission	Number of copies
Transcript of Academic Record	400 yen	0
Certificate of Graduation (Completion)	400 yen	0
Transcript of Academic Record and Certificate of Graduation (Completion)	400 yen	0

0 copy

Back Proceed

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

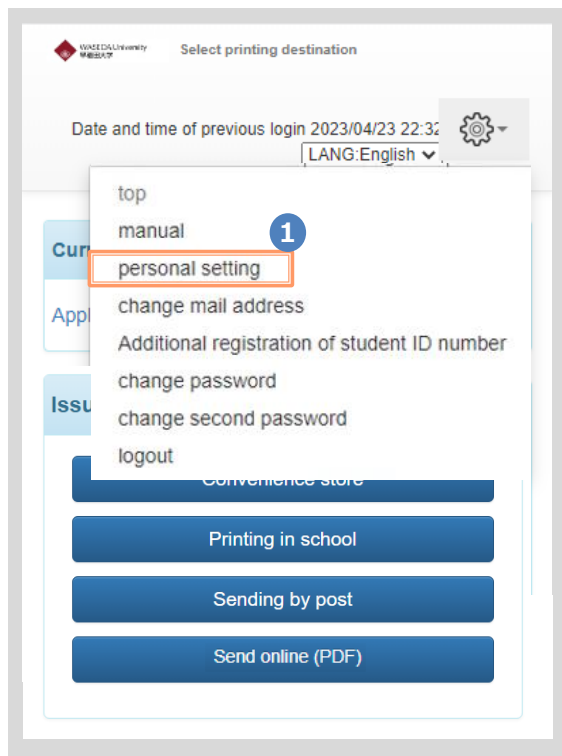
## 2.4 How to Change the Login Information

### (a) Change the personal information


#### Screen Images

#### Steps

#### How to Operate



1

Log in to the certificate issuance service and select the menu button “” in the upper right of the screen, and then click “Personal setting”.

\*For how to log in to the Certificate Issuance Service, see the following:

► 2.2 “How to Log In”

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

2

Fill the personal information items you want to change.

3

Click the "Check" button.

The screenshot shows a web form titled 'Change applicant information' with the Waseda University logo. The form is divided into two main sections. The first section, 'Applicant information', contains fields for 'Application type (required)' with radio buttons for 'New' (selected) and 'Re-application (because the mail address used before can no longer be used, etc.)'. Below this are text input fields for '\*Kanji Name (required)' (山田 太郎), '\*Katakana Name (required)' (ヤマダ タロウ), and '\*Alphabetical Name (required)' (YAMADA TARO). A date picker for '\*Date of birth (required)' shows 1990/01/01. The second section contains a note about phone numbers and two text input fields: 'Phone number' (03-1234-5678) and 'Mobile phone number' (090-1234-5678). At the bottom are 'Back' and 'Check' buttons. A red box highlights the 'Application type', name, and date of birth fields, with a blue circle '2' next to it. A blue box highlights the phone number fields, with a blue circle '3' next to the 'Check' button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

WASEDA University  
WASEDA University

Check change of application information

**Applicant information**

**Application type (required)**  
New

**Kanji Name (required)**  
山田 太郎

**Katakana Name (required)**  
ヤマダ タロウ

**Alphabetical Name (required)**  
YAMADA TARO

**Date of birth (required)**  
1990/01/01

**Phone number – \*Note: If you only have either a landline phone or a mobile phone, enter the same number in both the “Phone number” and “Mobile phone number” fields.**

**Phone number**  
03-1234-5678

**Mobile phone number**  
090-1234-5678

Back Application

4

Check the inputs and click the “Application” button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

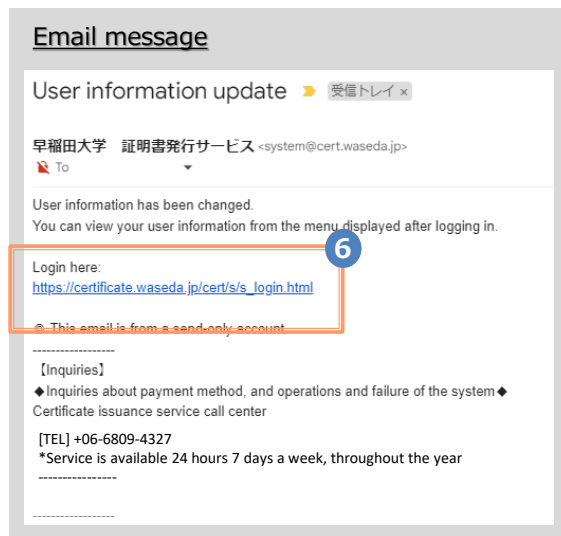
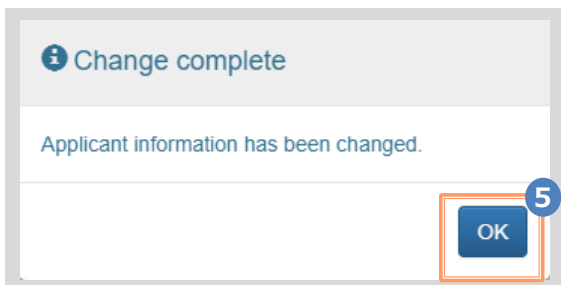
## How to Operate

5

The Change Completed screen is displayed stating that the information has been changed. Click the "OK" button.

6

You will receive an e-mail to your registered e-mail address after the change. To log in, please login again from the URL.



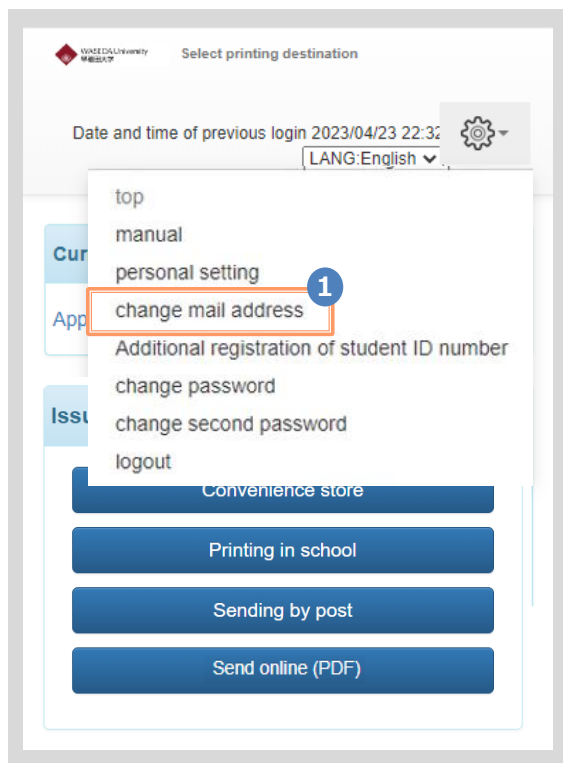
\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

### (b) Change of the email address (If you can log in)


#### Screen Images

#### Step

#### How to Operate



1

Log in to the certificate issuance service and select the menu button “” in the upper right of the screen, and then click “Change mail address.”

\*For how to log in to the Certificate Issuance Service, see the following:

▶ 2.2 “How to Log In”

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

2

Enter a new email address into the "New mail address" and "Check" fields.

3

Read the "Note" and click the "Check" button.

**WASEDA University** 早稲田大学 **Mail address setting**

**Current mail address**  
ABCDEF@ZZZ.BBB.jp

**New mail address**

✉ Mail address

**Check**

✉ Mail address

**Note**

**Be sure to read the Note!**

- Press the "Confirm" button. A confirmation mail will be sent to the specified mail address.
- Access the URL shown in the confirmation mail and complete the setting of the mail address.
- It takes some time to send the confirmation mail.
- Some free mail addresses may not be able to receive the confirmation mail.

\*The confirmation mail may not be received because a spam mail filter is in effect. Add the following address to the list of permitted senders.  
---> Certificate issuance service : **system@cert.waseda.jp**

© Check the following if the confirmation mail does not arrive within 30 minutes.

1. Is the input mail address correct?
2. Have unnecessary space and other entries been input by mistake?
3. Is the information input in half-width alphanumeric characters?
4. Has the mail address been added to the list of permitted senders of the spam mail filter?

**Back** **Check**

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

4

A message is displayed on the screen and a confirmation notification is sent to the registered email address.

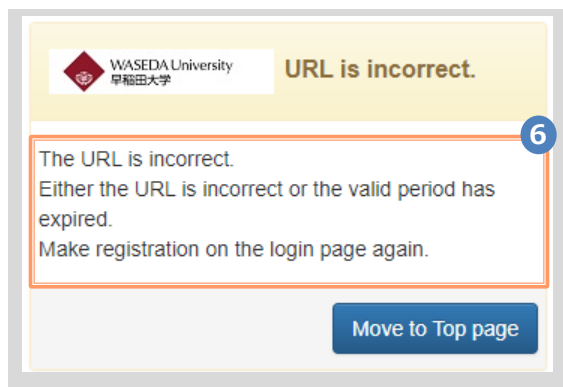
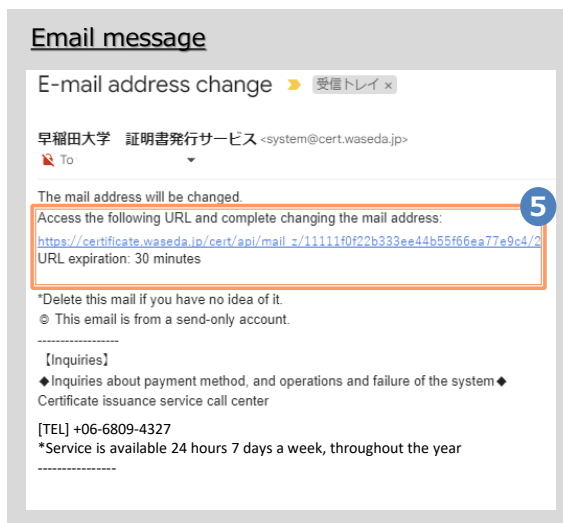
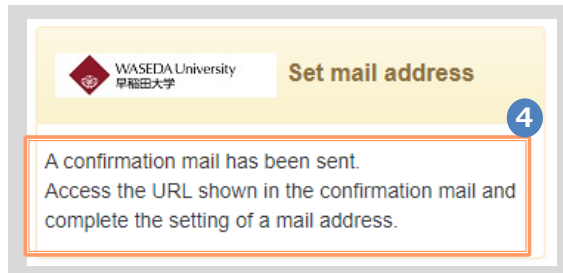
5

Click the one-time URL in the email body text to complete the changing of the email address.

\*The URL has an expiration time, so please complete the operation before it expires.

6

A message is displayed on the screen stating that the email address has been changed.





\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

(C) Change of the email address (If the email address you used in the past can no longer be used, etc.)

## Screen Images

## Step

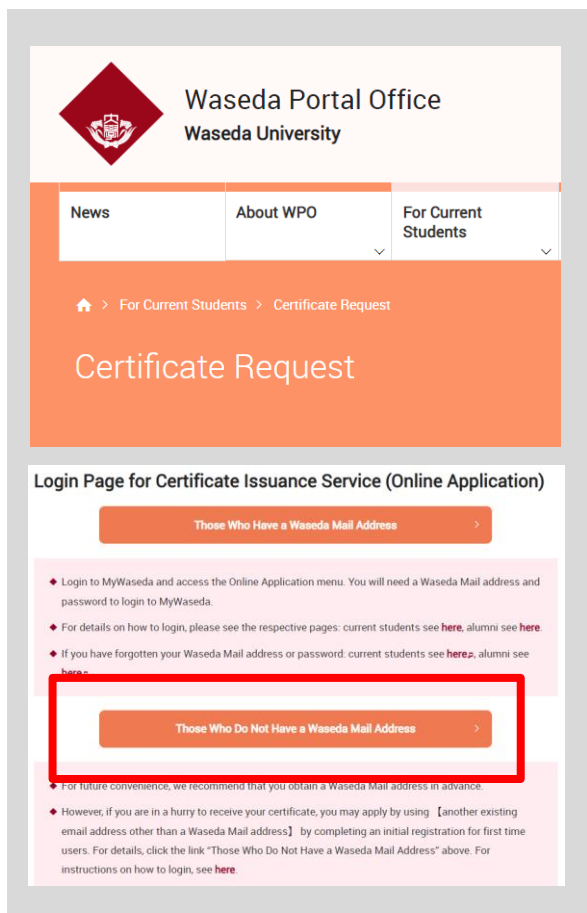
## How to Operate

1

Access the home page for the certificate issuance service found on the home page of the university and click "Go to Graduates' Login page."

(Waseda Portal Office Website)

<https://www.waseda.jp/inst/wpo/en/students/certificate>



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

2

Click “New registration procedure” from “New registration”.

LANG: English ▼

**WASEDA University**  
早稲田大学

**Graduate login**

**Mail address**

✉ Mail address

**Password**

🔒 Password

**Second password**

🔒 Second password

[If you have forgotten your password](#)

**Note**

**Be sure to read the Note!**

- When you access this site for the first time, newly register yourself and log in with the password that will be delivered after registration.
- After using the site, be sure to log out. Also close the browser.
- You will be automatically logged out if a specific time passed without any operation after log-in.
- Please change your password periodically.
- Acts, such as recording a password on the browser cannot be recommended from the viewpoint of security.

Please understand the above points before using this site.

☺ If you cannot log in, check the following:

1. Is the password you entered correct?
2. Are uppercase/lowercase letters correctly input?
3. Are half-width alphanumeric characters input?

Login

**New registration**

Register yourself from here if you use this service for the first time.

**New registration procedure**

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

3

Enter an email address you wish to register into the "Mail address" and "Check" fields.

4

Read the "Note" and click the "Check" button.

LANG: English

WASEDA University  
早稲田大学

### Mail address setting

**Mail address**

✉ Mail address

**Check**

✉ Mail address

**Note**

**Be sure to read the Note!**

- Press the "Confirm" button. A confirmation mail will be sent to the specified mail address.
- Access the URL shown in the confirmation mail and complete the setting of the mail address.
- It takes some time to send the confirmation mail.
- Some free mail addresses may not be able to receive the confirmation mail.

\*The confirmation mail may not be received because a spam mail filter is in effect. Add the following address to the list of permitted senders.  
---> Certificate issuance service : **system@cert.waseda.jp**

© Check the following if the confirmation mail does not arrive within 30 minutes.

1. Is the input mail address correct?
2. Have unnecessary space and other entries been input by mistake?
3. Is the information input in half-width alphanumeric characters?
4. Has the mail address been added to the list of permitted senders of the spam mail filter?

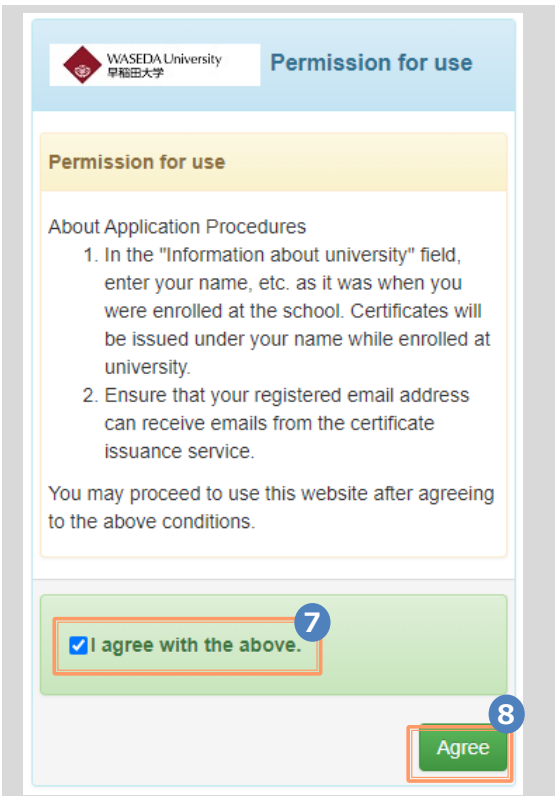
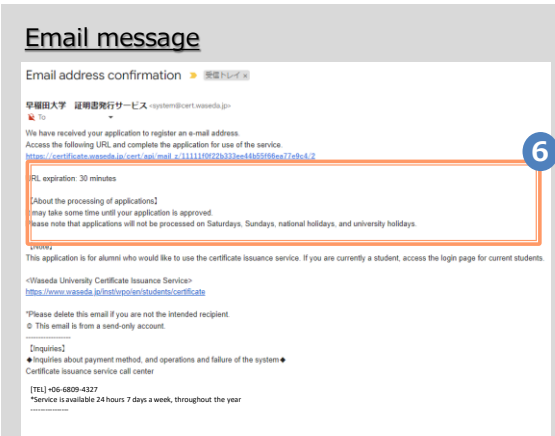
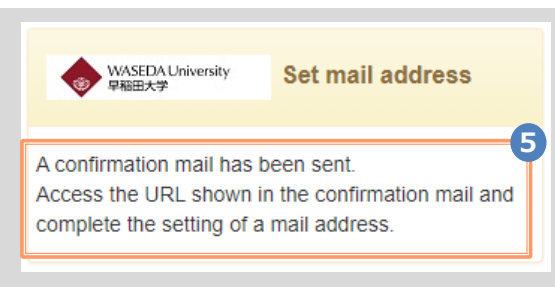
Back Check

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate



5

A message is displayed on the screen, and a confirmation notification is sent to the registered email address.

6

Click the one-time URL in the email body text and register the applicant information.

\*The URL has an expiration time, so please complete the operation before it expires.

7

Read the "Permission for use" displayed on the screen and select "I agree with the above"

8

Click the "Agree" button.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

9

Enter the information on the applicant.

\*The input items vary depending on the operating environment.

\*The items in red are required.

### ▶ Application type (required)

Select "Re-application (because the mail address used before can no longer be used, etc.)" for new registration.

### ▶ Applicant's name (required)

Enter the name of the applicant in Kanji name, Katakana name, and Alphabetical name.

\*Place a space between the family name and first name.

### ▶ Date of birth (required)

Enter the birth date of the applicant.

\*In the Western calendar year.

WASEDA University 国文学研究館

Register applicant information

**Applicant information**

**Application type (required)**

☐ New

☒ Re-application (because the mail address used before can no longer be used, etc.)

**\*Kanji Name (required)**

山田 太郎 (Please enter "-" if unknown.)

**\*Katakana Name (required)**

ヤマダ タロウ (Please enter "-" if unknown.)

**\*Alphabetical Name (required)**

YAMADA TAROU

**\*Date of birth (required)**

年 / 月 / 日

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

Information about university (while enrolled at university)– \*Note: Select "Department/Graduate School/Others" according to the certificate you need (e.g., if you need an undergraduate certificate, select "Department"). Please select "-" for the major.

\*Kanji name (while enrolled at university) (required)

山田 太郎 (Please enter "-" if unknown.)

\*Katakana name (while at university) (required)

ヤマダ タロウ (Please enter "-" if unknown.)

\*Alphabetical name (while at university) (required)

YAMADA TAROU

Department/Graduate School/Others (required)

Name of school (required)

Major (required)

Student ID number

A12345678 (Leave blank if unknown.)

Month and year of admission

----年--月

Month and year of graduation/withdrawal

----年--月

Graduate/ Withdrawal/ Other

☐ Graduate ☐ Withdrawal ☐ Other

10

Enter the information on the applicant when in school.

\*The input items vary depending on the operating environment.

\*The items in red are required.

▶ Name while enrolled at university (required)

Enter the name while enrolled at university in Kanji name, Katakana name, and Alphabetical name.

\*Place a space between the family name and first name.

▶ Department/Graduate School/Others (required)

Select the applicable type.

▶ Name of school (required)

Select school.

▶ Major (required)

Select "-".

▶ Student ID number

Enter the student ID number.

\*Leave blank if unknown.

▶ Month and year of admission

Enter the admission year and month.

\*In the Western calendar year.

\*If you do not remember the exact year or month, enter an estimate.

▶ Month and year of graduation/withdrawal

Enter the graduation (withdrawal) year and month.

\*In the Western calendar year.

\*If you do not remember the exact year or month, enter an estimate.

▶ Graduate/Withdrawal/Other

Select the applicable type.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Step

## How to Operate

Phone number – \*Note: If you only have either a landline phone or a mobile phone, enter the same number in both the “Phone number” and “Mobile phone number” fields.

11

Phone number

Mobile phone number

11

## ► Phone number

Enter the phone number of your home.

## ► Mobile phone number

Enter the mobile phone number of yours.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

Screen Images	Step	How to Operate
<p><b>Before attaching the image</b></p> <p><b>Copy of official identification document</b></p> <p><b>Identity Verification Document(A copy of your driver's license, driving record certificate (both sides), passport, Individual number card (front only), residence card, or special permanent resident certificate)(required)</b></p> <p> <input type="radio"/> A copy of your driver's license, or driving record certificate (both sides)  <input type="radio"/> Individual number card (front only) <input type="radio"/> passport  <input type="radio"/> residence card, or special permanent resident certificate         </p> <p><b>Digital copy of Identity Verification Document #1</b>            ファイルを選択 選択されていません         </p> <p><b>Digital copy of Identity Verification Document #2</b>            ファイルを選択 選択されていません         </p>	<p><b>12</b></p>	<p>The copy of an identification document is required. Attach the file for identifying the applicant.</p> <p>Please submit a driver's license or driving record certificate (both sides), an Individual Number Card (front side only), a passport (identity page), a residence card or a special permanent resident certificate within the valid period.</p> <p>► Type of identification document</p> <p>Select the type of an attached document for identifying the applicant.</p> <p>► Image of an identification document</p> <p>Click the "Choose File" button. Then take a photo of the document or select an image in your folder. If the information is written on the back side of the document, such as your old address on the driver's license, attach the image of the back side as well.</p> <p>Note that the operating method differs depending on the device you use. Follow the on-screen instructions.</p> <p>Note that file extension of the image must be "jpg", "gif," or "png".</p>

**12-\***

The image file is displayed after being attached.



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

## After attaching the image

12-\*

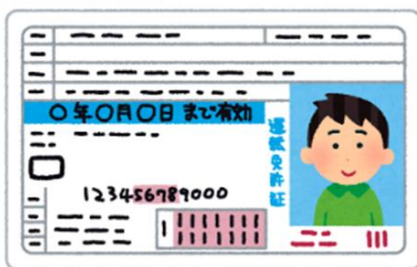
## Copy of official identification document

Identity Verification Document(A copy of your driver's license, driving record certificate (both sides), passport, Individual number card (front only), residence card, or special permanent resident certificate)(required)

- ☐ A copy of your driver's license, or driving record certificate (both sides)  
☐ Individual number card (front only) ☐ passport  
☐ residence card, or special permanent resident certificate

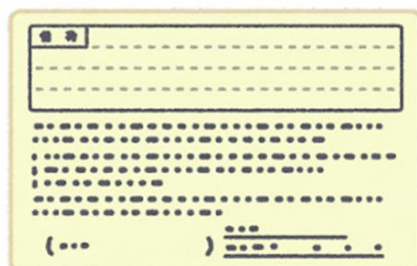
## Digital copy of Identity Verification Document #1

ファイルを選択 menkyo\_blue\_man.png



## Digital copy of Identity Verification Document #2

ファイルを選択 menkyo\_back.png



12-\*

When a file is selected, the image of the document is displayed for the "Image of the identification document."  
 Check if your name, address, and date of birth are readable.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

Before attaching the image

Copy of identification document if your surname and/or first name has been changed - \*Only for those who apply. Upload an image in such a way that we can clearly see your name and the date of issue. If the document has more than one page and cannot be captured as one image, upload two images.

Type of identification document required if your name has been changed - \*Only for those who apply. (A copy of your family register (koseki tohon or koseki shohon) or an official identification document showing both your former names while you were enrolled and your current name)

- ☐ Koseki tohon ☐ Koseki shohon  
☐ An official identification document showing both your current and former name

Digital copy an identification document when your surname and/or first name has been changed (jpeg/gif/png)

ファイルを選択 選択されていません

Digital copy of an identification document when your surname and/or first name has been changed (second page or others) (jpeg/gif/png)

ファイルを選択 選択されていません

Back

Check

13

"Copy of identification documents for verification of name change"

If your current name is different from your name at the time of enrollment due to marriage, etc., please submit any of the following: a copy of your family register(Koseki tohon), an extract from your family register(Koseki shohon), an official identification document which shows both your current name and name at the time of enrollment.

► Type of identification document

Select the type of an attached document for identifying the applicant.

► Image of an identification document

Click the "Choose File" button. Then take a photo of the document or select an image in your folder. Note that the operating method differs depending on the device you use. Follow the on-screen instructions. Note that file extension of the image must be "jpg", "gif," or "png".

13-\*

The image file is displayed after being attached.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

## After attaching the image

13-\*

Copy of identification document if your surname and/or first name has been changed - \*Only for those who apply. Upload an image in such a way that we can clearly see your name and the date of issue. If the document has more than one page and cannot be captured as one image, upload two images.

Type of identification document required if your name has been changed - \*Only for those who apply. (A copy of your family register (koseki tohon or koseki shohon) or an official identification document showing both your former names while you were enrolled and your current name)

- ☒ Koseki tohon ☐ Koseki shohon  
☐ An official identification document showing both your current and former name

Digital copy an identification document when your surname and/or first name has been changed (jpeg/gif/png)

ファイルを選択 certificate-...gister.png



Digital copy of an identification document when your surname and/or first name has been changed (second page or others) (jpeg/gif/png)

ファイルを選択 選択されていません

Back

Check

13-\*

When a file is selected, the image of the document is displayed for the "Image of the identification document."  
 Check if your name, address, and date of birth are readable.

14

Click the "Check" button.

\*Be sure to fill in the required items. If any of these items are left unfilled, it may take time for approval.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

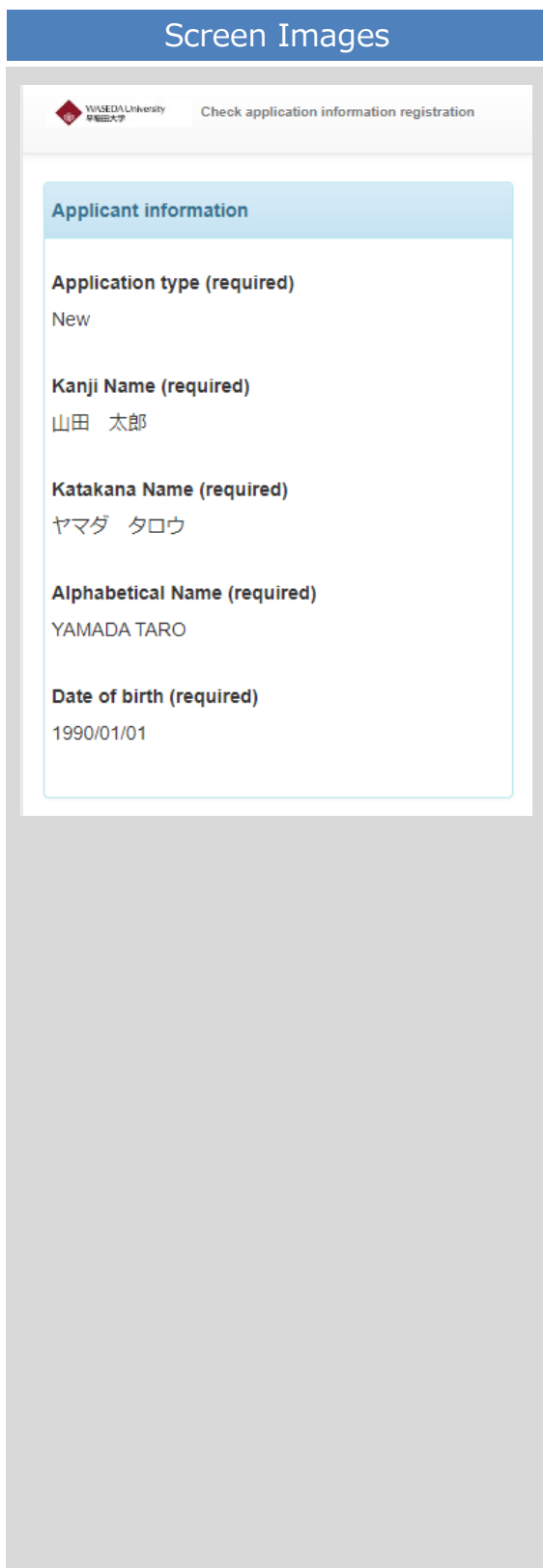
## Screen Images

## Steps

## How to Operate

15

Check the entered information for registration and click the “Application” button.



YWASEDA University  
Check application information registration

**Applicant information**

**Application type (required)**  
New

**Kanji Name (required)**  
山田 太郎

**Katakana Name (required)**  
ヤマダ タロウ

**Alphabetical Name (required)**  
YAMADA TARO

**Date of birth (required)**  
1990/01/01

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

15

Check the entered information for registration and click the "Application" button.

Information about university (while enrolled at university)– \*Note: Select "Department/Graduate School/Others" according to the certificate you need (e.g., if you need an undergraduate certificate, select "Department"). Please select "-" for the major.

Kanji name (while enrolled at university) (required)

山田 太郎

Katakana name (while at university) (required)

ヤマダ タロウ

Alphabetical name (while at university) (required)

YAMADA TARO

Department/Graduate School/Others (required)

Department

Name of school (required)

School of Law

Major (required)

-

Student ID number

A12345678

Month and year of admission

2000/04

Month and year of graduation/withdrawal

2004/03

Graduate/ Withdrawal/ Other

Graduate

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

Phone number – \*Note: If you only have either a landline phone or a mobile phone, enter the same number in both the “Phone number” and “Mobile phone number” fields.

## Phone number

03-1234-5678

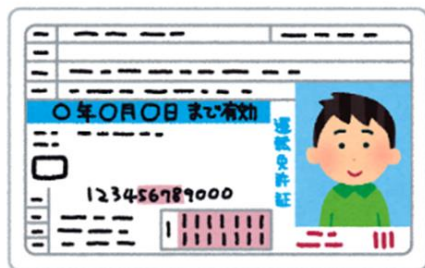
## Mobile phone number

090-1234-5678

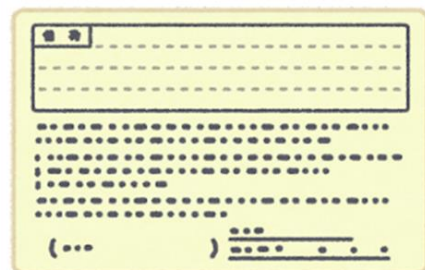
## Copy of official identification document

Identity Verification Document(A copy of your driver's license, driving record certificate (both sides), passport, Individual number card (front only), residence card, or special permanent resident certificate)(required)

## Digital copy of Identity Verification Document #1



## Digital copy of Identity Verification Document #2



## Steps

15

## How to Operate

Check the entered information for registration and click the “Application” button.



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

15

Check the entered information for registration and click the "Application" button.

Copy of identification document if your surname and/or first name has been changed - \*Only for those who apply. Upload an image in such a way that we can clearly see your name and the date of issue. If the document has more than one page and cannot be captured as one image, upload two images.

Type of identification document required if your name has been changed - \*Only for those who apply. (A copy of your family register (koseki tohon or koseki shohon) or an official identification document showing both your former names while you were enrolled and your current name)

Koseki tohon

Digital copy an identification document when your surname and/or first name has been changed (jpeg/gif/png)



Digital copy of an identification document when your surname and/or first name has been changed (second page or others) (jpeg/gif/png)

Back

Application

15

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

16

Check that the Application reception screen is displayed.

17

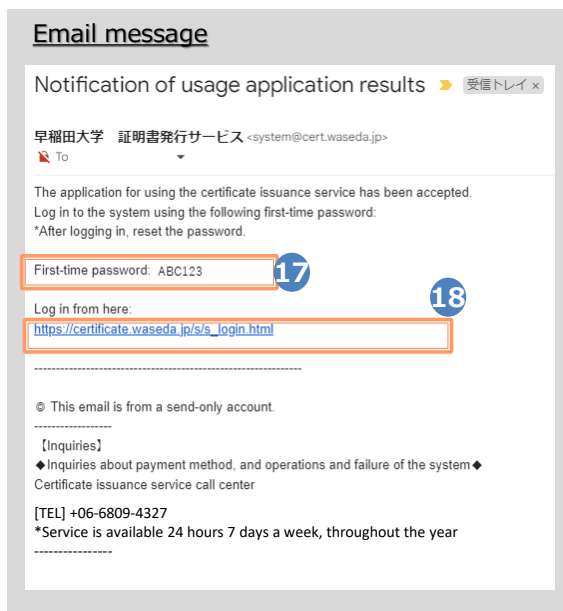
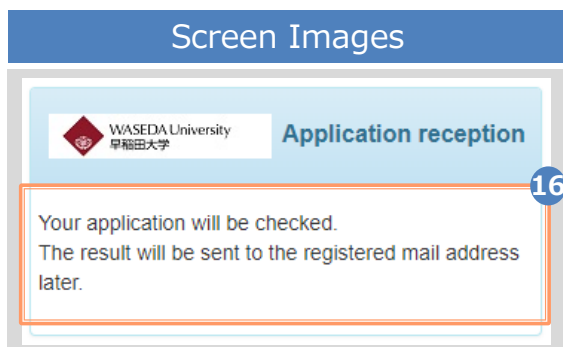
After the university checks the application details, the result of the application for use is sent to the registered email address. Find the initial password in the email.

\*The image on the left will be displayed when the application is approved. The application may be rejected or subject to resubmission.

\*Depending on the content of the application, it may take several days before approval is granted. The university may contact you to confirm the details of your application.

18

Click the URL for “Log in here” in the email body text to access the login screen.





\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

19

For the "Mail address" field, enter the registered email address, and for the "Password" field, enter the initial password shown in the email announcing the application result.

\*Leave the "Second password" field empty.

20

Read the "Note" and click the "Login" button.

LANG: English ▼

WASEDA University 早稲田大学 Graduate login

**Mail address**

✉ Mail address

**Password**

🔒 Password

**Second password**

🔒 Second password

[If you have forgotten your password](#)

**Note**

**Be sure to read the Note!**

- When you access this site for the first time, newly register yourself and log in with the password that will be delivered after registration.
- After using the site, be sure to log out. Also close the browser.
- You will be automatically logged out if a specific time passed without any operation after log-in.
- Please change your password periodically.
- Acts, such as recording a password on the browser cannot be recommended from the viewpoint of security.

Please understand the above points before using this site.

☺ If you cannot log in, check the following:

1. Is the password you entered correct?
2. Are uppercase/lowercase letters correctly input?
3. Are half-width alphanumeric characters input?

Login

**New registration**

Register yourself from here if you use this service for the first time.

New registration procedure

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

21

The Password Setting screen opens, where you can change the initial password and set the second password.

Fill in the "Password" and "Second password" fields and the confirmation field for each with a password and second password, respectively, (other than the initial password) of at least eight single-byte characters, including both upper- and lowercase characters.

\*The password and the second password must be different.

22

Read the "Note" and click the "Set" button.

WASEDA University 早稲田大学 Set password

**Password**

✎ Password

**Check**

✎ Password

**Second password**

✎ Second password

**Check**

✎ Second password

**Note**

**! Be sure to read the Note.**

- Set a password.
- You can change your password from a menu that is displayed after you log in.

Set a password according to these rules:

- It must be made up of eight or more characters.
- One or more half-width, uppercase alphabetic characters (A to Z) must be contained.
- One or more half-width, lowercase alphabetic characters (a to z) must be contained.
- One or more half-width numerals (0 to 9) must be contained.
- Characters and numerals other than half-width alphanumeric characters must not be contained.

Set

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

 Setting the password has completed.

The password or second password has been set.

OK

23

Click the "OK" button.

The Certificate Issuance Service has now become available.

- ▶ After logging in, go to **3** Application for Certificates in the operation manual from the menu.

\*If you have multiple student ID numbers in case you graduated from undergraduate and graduate, please add the student ID number. See the following for the details:

- ▶ 2.3 "How to Add a Student ID number"

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.


### (d) Change the password

#### Screen Images

#### Steps

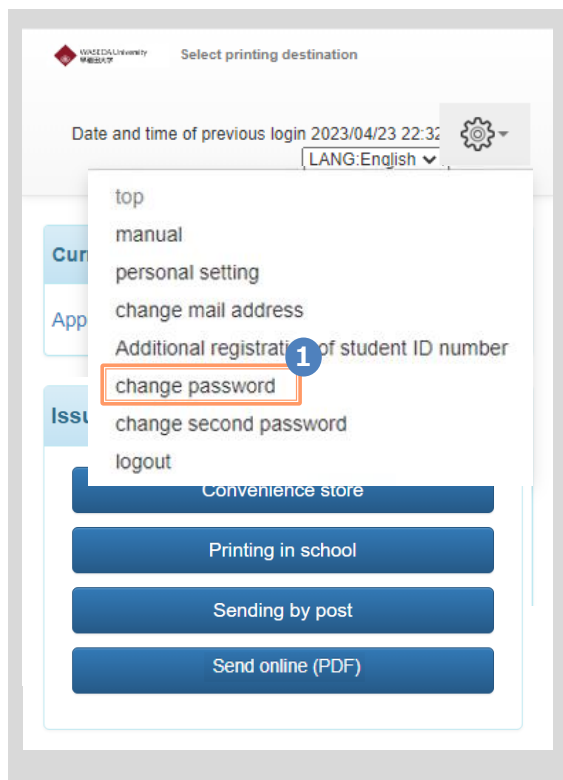
#### How to Operate

1

Log in to the certificate issuance service and select the menu button “” in the upper right of the screen, and then click “Change password.”

\*For how to log in to the Certificate Issuance Service, see the following:

► 2.2 “How to Log In”



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

**Change password**

**Current password**

Current password

**New password**

New password

**Check**

New password

**Note**

**! Be sure to read the Note.**

Set a password according to these rules:

- It must be made up of eight or more characters.
- One or more half-width, uppercase alphabetic characters (A to Z) must be contained.
- One or more half-width, lowercase alphabetic characters (a to z) must be contained.
- One or more half-width numerals (0 to 9) must be contained.
- Characters and numerals other than half-width alphanumeric characters must not be contained.

**Back** **Change**

2

Enter the currently used password into the "Current password" field and a new password into the "New password" and "Check" fields.

3

Read the "Notes" and click the "Change" button.

4

A message is displayed on the screen stating that the password has been changed. Click the "OK" button.

**Change complete**

The password has been changed.

**OK**

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.


### (e) Change the second password

#### Screen Images

#### Steps

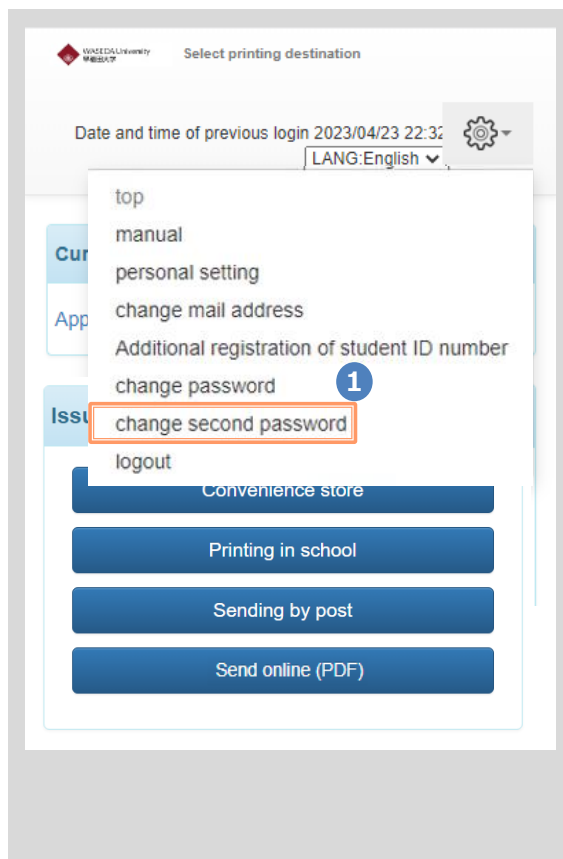
#### How to Operate

1

Log in to the certificate issuance service and select the menu button “” in the upper right of the screen, and then click “Change second password.”

\*For how to log in to the certificate issuance service, see the following:

► 2.2 “How to Log In”



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

WASEDA University  
早稲田大学

## Change second password

Old second password

New second password

Check

New second password

Note

**! Be sure to read the Note.**

Set the second password according to these rules:

- It must be made up of eight or more characters.
- One or more half-width, uppercase alphabetic characters (A to Z) must be contained.
- One or more half-width, lowercase alphabetic characters (a to z) must be contained.
- One or more half-width numerals (0 to 9) must be contained.
- Characters and numerals other than half-width alphanumeric characters must not be contained.

Back Change

2

Enter the currently used second password into the “Old second Password” field and a new second password into the “New second password” and “Check” fields.

3

Read the “Note” and click the “Change” button.

4

A message is displayed on the screen stating that the second password has been changed. Click the “OK” button.

Change complete

The second password has been changed.

OK

4

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## (f) If you forget the password

### Screen Images

### Steps

### How to Operate

1

On the Graduates' Login screen of the certificate issuance service, click "If you have forgotten your password".

LANG: English ▼

WASEDA University 早稲田大学 Graduate login

**Mail address**

Mail address

**Password**

Password

**Second password**

Second password

**If you have forgotten your password**

**Note**

**Be sure to read the Note!**

- When you access this site for the first time, newly register yourself and log in with the password that will be delivered after registration.
- After using the site, be sure to log out. Also close the browser.
- You will be automatically logged out if a specific time passed without any operation after log-in.
- Please change your password periodically.
- Acts, such as recording a password on the browser cannot be recommended from the viewpoint of security.

Please understand the above points before using this site.

◎ If you cannot log in, check the following:

1. Is the password you entered correct?
2. Are uppercase/lowercase letters correctly input?
3. Are half-width alphanumeric characters input?

Login

**New registration**

Register yourself from here if you use this service for the first time.

New registration procedure



\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

2

For resetting the password, enter the registered email address into the "Mail address" field.

3

Read the "Note" and click the "Send" button.

4

A message is displayed on the screen stating that a notification has been sent to the registered email address.

**Reset password**

**Mail address** 2

Mail address

**Note**

**! Be sure to read the Note.**

- Input a registered mail address and press the "Send" button.
- Pressing the "Send" button sends a reset mail to the registered mail address.
- Access the URL shown in the reset mail and complete re-setting.
- It may take some time until the reset mail is sent.

© If 30 minutes or longer has passed and the reset mail still does not come, check the following:

1. Is the input mail address correct?
2. Were extra spaces or other entries input by mistake?
3. Was the information input in half-width alphanumeric characters?

**Send** 3

**Password reset mail sent**

A password reset mail has been sent. 4

1. The password reset mail will be sent to the registered mail address.
2. Open the URL shown in the password reset mail and complete resetting of your password.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

## Email message

Second password reset 受信トレイ x

早稲田大学 証明書発行サービス <system@cert.waseda.jp>

To

Resetting a password or second password has been completed.

Access the following URL and complete resetting of the password or second password.

[https://certificate.waseda.jp/cert/api/mail\\_z/11111f0f2b333ee44b55f66ea77e9c4/2](https://certificate.waseda.jp/cert/api/mail_z/11111f0f2b333ee44b55f66ea77e9c4/2)

◎ This email is from a send-only account.

-----  
【Inquiries】

◆Inquiries about payment method, and operations and failure of the system◆

Certificate issuance service call center

[TEL] +06-6809-4327

\*Service is available 24 hours 7 days a week, throughout the year  
-----

5

Click the one-time URL in the email body text to open the screen for re-setting the password.

\*The URL has an expiration time, so please complete the operation before it expires.

## Screen Images

## Steps

## How to Operate

WASEDA University 早稲田大学 Set password

**6**

**Password**

Password

**Check**

Password

**Second password**

Second password

**Check**

Second password

**Note**

**! Be sure to read the Note.**

- Set a password.
- You can change your password from a menu that is displayed after you log in.

Set a password according to these rules:

- It must be made up of eight or more characters.
- One or more half-width, uppercase alphabetic characters (A to Z) must be contained.
- One or more half-width, lowercase alphabetic characters (a to z) must be contained.
- One or more half-width numerals (0 to 9) must be contained.
- Characters and numerals other than half-width alphanumeric characters must not be contained.

**7**

Set

6

Fill the “Password”, “Second password” fields and the confirmation field for each with a password and second password, respectively, (other than the old password) of at least eight single-byte characters including both upper and lowercase characters.

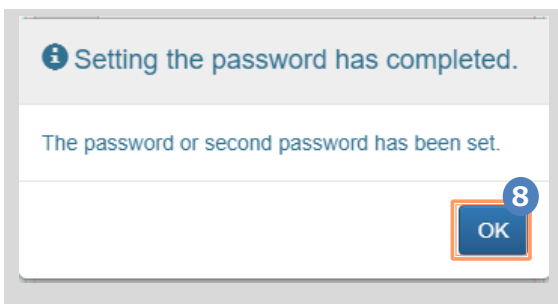
7

Read the “Note” and click the “Set” button.

## Screen Images

## Steps

## How to Operate





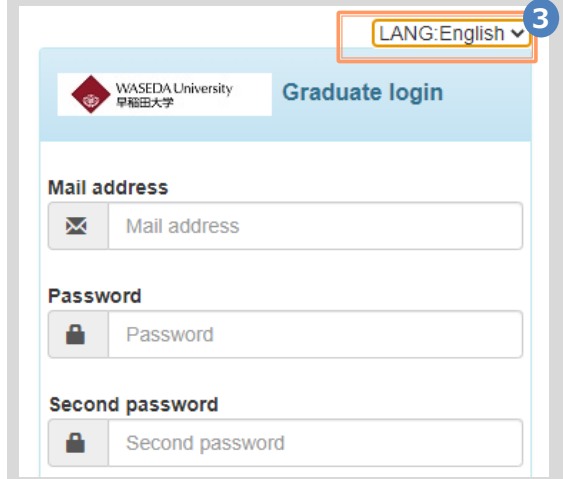
8

A message is displayed on the screen stating that the password and second password setting has been accepted. Click the "OK" button.

## 2.5 Switch Languages

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

### (a) Log In screen

Screen Images	Steps	How to Operate
	1	Click the language selection pull-down to switch languages.
	2	Click the language you want to display in the pull-down.
	3	The screen switches in the language you selected. Subsequent screens will be displayed in the selected language.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## (b) Select Printing Destination screen

### Screen Images

### Steps

### How to Operate

1

Click the language selection pull-down to switch languages.

2

Click the language you want to display in the pull-down.

The screenshot shows the 'Select Printing Destination' screen. At the top, there is a header with the WASEDA University logo, the title '印刷先選択' (Select Printing Destination), and a gear icon. Below the header, there is a section for '前回ログイン日時' (Previous Login Date/Time) showing '2023/04/22 10:56'. A pull-down menu for 'LANG:日本語' is highlighted with a red box and a red circle with the number 1. Below this, there are two sections: '現在の申請一覧' (Current Application List) and '申請一覧' (Application List). The '証明書を発行' (Issue Certificate) section contains four buttons: 'コンビニ' (Convenience Store), '学内発行機' (In-campus Issuance Machine), '郵送' (Mail), and 'デジタル (PDF)' (Digital (PDF)).

The screenshot shows the 'Select Printing Destination' screen with the language selection pull-down menu open. The dropdown list shows three options: 'LANG:日本語', 'LANG:日本語', and 'LANG:English'. A red box and a red circle with the number 2 highlight the dropdown menu. The rest of the screen is identical to the previous screenshot.

\*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

## Screen Images

## Steps

## How to Operate

WASEDA University  
WASEDA University

Select printing destination

Date and time of previous login: 2023/04/22 11:35

LANG: English

Current application list

Application list

Issue certificate

Convenience store

Printing in school

Sending by post

Send online (PDF)

3

The screen switches in the language you selected. Subsequent screens will be displayed in the selected language. Since the language selection pull-down is displayed only on Log In and Select Printing Destination screens, you need to log out or come back to Select Printing Destination screen in order to switch languages.