

【Consultation Services related to COVID-19】

As of 8 Dec. 2022

	Contact information	Phone number	Support Hours	Languages Supported
MHLW	Information Available in English (Ministry of Health, Labour and Welfare)			
TOKYO	COVID-19s Omicron Strain Call Center (Tokyo Metropolitan Government)	0570-550-571	7 days a week 9:00~22:00	Japanese, English, Chinese, Korean, Vietnamese, Tagalog, Nepali, Myanmar, Thai, French, Portuguese, Spanish
	Request to everyone for prevention of coronavirus infection -Omicron Alert- by Tokyo Metropolitan Govt. (List of relevant telephone numbers)			English, Chinese, Korean, Vietnamese, Tagalog, Nepali, Burmese, Thai, French, Portuguese, Spanish
	Tokyo Metropolitan Fever Consultation Center (staffed by nurses and public health nurses)	03-6258-5780 03-5320-4592	24 hours a day	Japanese, English, Chinese, Korean, Vietnamese, Tagalog, Nepali, Myanmar, Thai, French, Portuguese, Spanish
	Positive Person Registration Center <ul style="list-style-type: none"> • Those who have tested positive by themselves • Those who have been diagnosed at a medical institution 			On-line registration form is in Japanese only
	【Call Center】 (Multi language available)	0570-080-197	24 hours a day	The call center will assist you with Japanese input
KANAGAWA	Kanagawa prefecture Consultation Call Center	0570-056774	24 hours a day	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Thai, Russian, Indonesian, Tagalog, Nepali, French, Myanmar, Khmer, Sinhalese
	Residents of Yokohama City, Kawasaki City, Sagami-hara City, need to consult the call center of each city. Yokosuka City, Fujisawa City, Chigasaki City, and Samukawa Town			Call centers of each municipality
	Designated hotel for medical treatment	045-285-0636	7 days a week 9:00~17:00	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Thai, Russian, Indonesian, Tagalog, Nepali, French, Burmese, Khmer, Sinhalese
SAITAMA	Coronavirus Hotline for Foreign Residents	048-711-3025	24 hours a day	English, Chinese, Spanish, Portuguese, Korean, Tagalog, Thai, Vietnamese, Nepalese, Indonesian, Malay, Myanmar, Khmer, French, German, Italian, Russian, Mongolian, Sinhalese, Bengali, Hindi, Easy Japanese
CHIBA	The chatbot service for inquiries about COVID-19 (Chiba) *What to do if you experience possible symptoms of COVID-19.			Japanese, English, Chinese, Korean, Thai Select your language by pressing “▷” at the top center of the screen.
	Coronavirus Hotline for Foreign Residents	092-687-6564		English, Chinese, Korean, Thai, Vietnamese, Tagalog, Indonesian, Nepali, Portuguese, Spanish, French, German, Italian, Russian, Malay, Myanmar, Khmer, Mongolian, Sinhalese, Hindi, Bengali