Abstract

Japan, as the most aged country in the world, has been experiencing various issues due

to the population aging. For many Japanese elderly, opportunities of social involvement and

participation are limited, and it leads to their mental well-being threatened. The research is to

examine how their participation in ICT mediated volunteering can positively affect their mental

well-being, to investigate barriers to their participation, and finally to consider possible

solutions to overcome the barriers. In the first chapter, the reason why this research is

conducted and its strategy are briefly covered. Chapter 2 and 3 explore the current state of

Japanese elderly, especially their mental well-being, and ICT mediated volunteering. In

Chapter 4, its benefits on mental well-being of Japanese elderly are examined with some case

scenarios. Chapter 5 reveals existing barriers to promoting their participation, and considers

possible approaches to overcome the barriers. In the last chapter, the methods and result of a

qualitative survey on 20 Japanese elderly and pre-elder generation are summarized. This

research concludes that participation of Japanese elderly in ICT mediated volunteering is able

to benefit their mental well-being as prevention on account of its features: social relationship

and involvement, active engagement, learning and personal growth, altruistic action, and

creation of sense of identity. Although there are various barriers, including their attitudes

toward the Internet and volunteering, aptitudes and social issues, however, these could be

overcome through promotion based on their interests and behaviors, increasing access points

to the Internet, training them to use the Internet and to participate in volunteering, and designing

for the elderly.

Key Words: healthy aging, elderly, mental well-being, ICT, volunteering, Japan

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