Subject: Marketing (Doctoral Program)

[exam coverage]

- · Company and Marketing Strategy
- · Customer Satisfaction and Customer Loyalty
- · Segmentation and Targeting
- Positioning
- · Brand Management
- Developing New Products and Product Life Cycle Management
- · Product Strategy
- Pricing
- Managing Marketing Channels
- · Managing Marketing Communications
- · Service Marketing

[reference]

Kotler, P. and K. L. Keller, Marketing Management, Pearson, most recent edition, Chapters 1, 2, 5, 8-10, 12-15, 17, 18, 20.

Kotler, P. and G. Armstrong, Principles of Marketing, 13th ed., Pearson, Chapters 1, 2.8-16.